



Self-Service Loss Control Solutions

AIG Programs Service Profile

AIG Programs Loss Control offers many on-demand, risk-focused solutions designed to help your organization address a specific need or risk exposure. The goal of these services is to share our knowledge of contemporary safety and loss prevention practices with our clients, resulting in safer workplaces, reduced exposures and fewer claims.

Many of these are available at no additional cost and can be accessed at any time:

Dedicated Customer Service Line

Professional staff is available every business day at 800-611-3994 or programslc@aig.com to answer your questions and provide risk management advice. Just leave a message or email and a representative will call or email you back.

Online Safety Bulletin Library

Our library of loss control bulletins, available from www.aig.com/programslosscontrol, is designed to provide clients with pertinent and current risk management information from our experts and ISO Engineering and Safety content. Downloadable PDFs can help you identify and evaluate your organization's exposures, with recommended actions to control losses from risks ranging from crime to fire, liability to natural hazards and more. We continuously add to the topics available to keep you abreast of current risk topics and information.

Online Safety Training

Visit <http://lextrainer.puresafety.com> for an easy-to-use, automated risk management training system that allows your employees to log-in and complete courses at their own pace. Choose from a wide variety of general safety and driver training courses. This site helps you to cost-effectively train your employees and track their progress in far less time than traditional training methods and at no additional cost to you.

Examples of remedial training for your drivers include:

- Avoiding Rear-End Collisions
- Defensive Driving
- Hazards of Changing Lanes
- Hazards of Speeding
- Hazards of Tailgating
- Road Rage
- Safe Backing and Turning
- Stop Signs and Signals

We work closely with our program administrators to cultivate a preferred service that is beneficial to our insureds, differentiates our program, and demonstrates our specific portfolio knowledge. Our services are customized by program and are designed to be administratively easy to implement for a program of a large group of homogeneous businesses.





Discounted Services on Criminal Background Checks

Praesidium — an industry leader in risk management — offers a comprehensive background check package at a discounted rate to AIG Programs clients. The package includes the following complimentary services:

- An initial consultation call
- A standard consent form to use with your applicants.
- A comprehensive user's manual for the online background check system

Upon request, Praesidium will help you interpret background check results and reports with criminal hits provide guidance regarding adverse actions procedures. For more information, please contact Praesidium directly at 800.743.6354 or info2@praesidiuminc.com.

On Demand Webcast Library

Visit www.lexcasts.com to view our on-demand webcast library, which includes a wide selection of educational webcasts that are available at any time. Our webcasts focus on a variety of topics such as: product liability, property-related exposures, automobile liability, general liability and sexual abuse liability exposures. In these audio and video presentations, you will find a variety of risk management issues presented by leading industry experts.

Titles include:

- *Update Distracted Drivers: Passengers*
- *Negligent Entrustment and Your Fleet Risk Management Program*
- *Risk Management Best Practices for Child Care Exposures*
- *Liquor Liability: Management Survival Guide*

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Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig.

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