

Wherever your business takes you, AIG will be your partner in navigating the complexities of global insurance. Get what you need with this guide to Why AIG:

- Connecting you with world-class Multinational leadership and expertise
- Highlighting AIG Multinational’s key areas of differentiated value
- Providing examples of AIG Multinational’s advantages for clients
- Showcasing why we have an industry-leading position in the multinational insurance marketplace

North America Leadership



Bill Rabl
Chief Executive Officer
AIG Multinational
william.rabl@aig.com



Toby McNamara
North America Head
of Multinational
toby.mcnamara@aig.com



Michael Lister
Canada Head
of Multinational
michael.lister@aig.com



An De Bie
Bermuda Head
of Multinational
an.debie@aig.com

The AIG Advantage

Integrated “One AIG” Team

- Dedicates 500+ experienced Multinational service professionals including Underwriting, Legal, Operations, and Claims experts within one global team
- Provides local coverage in over 215 territories, keeping clients protected across borders
- Supports clients’ global risk strategies with an award-winning captive fronting team with direct underwriting authority

WHY IS THIS IMPORTANT?

AIG’s dedicated Multinational team promotes collaboration across functions and geographies to ensure clients’ ease of doing business around the world.

Robust Expertise & Service

- Deploys a comprehensive set of Multinational products with capabilities ranging from traditional risks to highly specialized offerings, across most major lines of business
- Assigns Multinational service experts to each client, enabling consistent end-to-end execution, from timely policy issuance to efficient premium and claims payments
- Empowers 5,500+ claims professionals worldwide to provide quick local response and central coordination

WHY IS THIS IMPORTANT?

AIG’s Multinational team of experts provides a seamless, globally consistent client experience.

Leading Tools & Technology

- Creates a customized Client Brief aligning all stakeholders’ timelines and accountabilities, along with program structuring rationale, compliance considerations, territorial analysis and key documentation requirements
- Dedicates Legal and Business Intelligence specialists with expertise on regulatory, capital and tax considerations, market developments, and risk trends
- Offers leading digital platforms with real-time data including claims analysis, premium settlement, risk management and policy details

WHY IS THIS IMPORTANT?

Combines people, process and technology enabling clients to make well-informed global insurance decisions.

215+ countries and territories serviced

500+ dedicated Multinational service professionals

50+ global fronting and captive services experts

Learn more: www.aig.com/whyaig

Why AIG

| Integrated "One AIG" Team | Robust Expertise & Service | Leading Tools & Technology |
|---|---|---|
| <p>ISSUE: A global pharmaceutical client responsible for testing new medicines and vaccines used in the fight against COVID-19, required a fronted global program in approximately 100 countries. The timely issuance of cover was critical to the ongoing clinical trials.</p> <p>SOLUTION: AIG Multinational quickly assembled a global team of experts to meet the aggressive timeline required, working in close coordination with the client and broker.</p> <p>BENEFIT: All necessary evidence of cover across the 100 countries executed in required timeframes, successfully avoiding coverage interruptions to the client's core business operations.</p> | <p>ISSUE: After a period of heavy rain and flooding in Indonesia, a global hospitality client's hotel was closed after being inundated with mud, sand and silt.</p> <p>SOLUTION: As a result of pre-loss claims planning and risk prevention services, AIG claims and risk engineering experts were quickly on the scene to arrange for the rapid deployment of a professional restoration company.</p> <p>BENEFIT: The hotel was completely cleaned, sanitized, and reopened before any other in the area, allowing our client to minimize downtime and capitalize on the increased business following this catastrophic event.</p> | <p>ISSUE: A global recycling company was seeking an alternative risk solution that would not only allow it to overcome capacity challenges, but also to provide legally-required evidence of coverage in all 17 territories of operation.</p> <p>SOLUTION: A customized fronting placement in line with each jurisdiction's regulatory requirements and local market practices across all of the client's global locations.</p> <p>BENEFIT: The client can evidence full coverage in a globally compliant structure that supports and benefits its business model, and provides confidence that all of its exposures are covered under the global program.</p> |
| <p>WHY IS THIS IMPORTANT? AIG's dedicated Multinational team can seamlessly support critical client solutions anywhere across the globe.</p> | <p>WHY IS THIS IMPORTANT? No matter where a loss occurs, AIG's proactive and personalized global claims support helps get clients back on their feet and resolve their claims as quickly as possible.</p> | <p>WHY IS THIS IMPORTANT? AIG Multinational's intelligence tools, backed by dedicated fronting experts, support clients' global insurance and business needs while ensuring local compliance.</p> |

What is AIG Multinational?

AIG Multinational provides seamless and consistent global insurance program servicing and strategic advice to clients, delivering:

- Optimal global program design, product breadth and capacity to meet our clients' risk challenges
- Expert knowledge for accurate, timely and compliant policy issuance
- Risk management strategies and captive fronting solutions; and
- Valuable real-time insights and local knowledge.

Partnering with clients to navigate a complex world, backed by the industry's most connected global network of experts.

Expertise that knows no borders. www.aig.com/multinational

FOR AGENT/BROKER USE ONLY. NOT FOR PUBLIC DISTRIBUTION OR SOLICITATION.

The scenarios described herein are offered only as examples. Coverage depends on the actual facts of each case and the terms, conditions and exclusions of each individual policy. Anyone interested in the above product(s) should request a copy of the standard form of policy for a description of the scope and limitations of coverage.

AIG is a marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

© American International Group, Inc. All rights reserved.