AIG 2021 ESG REPORT

Appendix A: SASB Indices

SASB Insurance Standard

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Cautionary Statement Regarding Forward-Looking Information

TOPIC	CODE/METRIC	REFERENCE
Transparent Information & Fair Advice for Customers	FN-IN-270a.1: Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of insurance product related information to new and returning customers	AlG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports
	FN-IN-270a.2: Complaints-to-claims ratio	AIG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports
	FN-IN-270a.3: Customer retention rate	AIG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports
	FN-IN-270a.4: Description of approach to informing customers about products	See the <u>Sustainable Solutions and Innovation</u> section of this report
Incorporation of Environmental, Social, and Governance Factors in Investment Management	FN-IN-410a.1: Total invested assets, by industry and asset class	Total invested assets: \$359 billion. See AlG's 2021 Q4 Financial Supplement, p. 52–53 for breakdown by industry and asset class
	FN-IN-410a.2 : Description of approach to incorporation of environmental, social, and governance (ESG) factors in investment management processes and strategies	See the <u>Sustainable Solutions and Innovation</u> section of this report; see <u>AIG's 2021 Form 10-K</u> p. 116
Policies Designed to Incentivize Responsible Behavior	FN-IN-410b.1: Net premiums written related to energy efficiency and low-carbon technology	See the <u>Sustainable Solutions and Innovation</u> section of this report
	FN-IN-410b.2 : Discussion of products and/or product features that incentivize health, safety, and/or environmentally responsible actions and/or behaviors	See the <u>Sustainable Solutions and Innovation</u> section of this report

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UN Global Compact Inde

Cautionary Statement Regarding Forward-Looking Information

SASB Insurance Standard (Continued)

TOPIC	CODE/METRIC	REFERENCE
Environmental Risk Exposure	FN-IN-450a.1: Probable Maximum Loss (PML) of insured products from weather-related natural catastrophes	See <u>AIG's 2021 Form 10-K</u> p. 165–166
	FN-IN-450a.2 : Total amount of monetary losses attributable to insurance payouts from (1) modeled natural catastrophes and (2) non-modeled natural catastrophes, by type of event and geographic segment (net and gross of reinsurance)	(1) See AIG's <u>2021 Form 10-K</u> p. 165–166 (2) N/A
	FN-IN-450a.3 : Description of approach to incorporation of environmental risks into (1) the underwriting process for individual contracts and (2) the management of firm-level risks and capital adequacy	See the <u>Sustainable Solutions & Innovation</u> and <u>Management of Climate-Related Risks</u> sections of this report
Systemic Risk Management	FN-IN-550a.1 : Exposure to derivative instruments by category: (1) total potential exposure to noncentrally cleared derivatives, (2) total fair value of acceptable collateral posted with the Central Clearinghouse and (3) total potential exposure to centrally cleared derivatives	(1) \$965,963,166 USD (2) 0 (3) \$199,836,994 USD
	FN-IN-550a.2: Total fair value of securities lending collateral assets	\$3.34 billion. See AIG's <u>2021 Form 10-K</u> p. 234
	FN-IN-550a.3 : Description of approach to managing capital and liquidity-related risks associated with systemic non-insurance activities	See AlG's <u>2021 Form 10-K</u> : Investments p. 116, Liquidity and Capital Resources p. 139, Enterprise Risk Management p. 151

SASB Asset Management and Custody Activities Standard

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LEADERSHIP MESSAGES	ТОРІС	ACCOUNTING METRIC	REFERENCE		
EXECUTIVE SUMMARY	Transparent Information & Fair Advice for Customers	FN-AC-270a.1: (1) Number and (2) percentage of covered employees with a record of investment-related investigations, consumer-initiated complaints, private civil litigations, or other regulatory proceedings	AIG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports		
PURPOSE AND VALUES					
OUR BUSINESS					
ESG STRATEGY		FN-AC-270a.2: Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of financial product-related information to new and returning customers	AIG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports		
SUSTAINABLE SOLUTIONS AND INNOVATION					
ENVIRONMENTAL		FN-AC-270a.3: Description of approach to informing customers about products and services	AIG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports		
SOCIAL					
GOVERNANCE	Employee Diversity & Inclusion	FN-AC-330a.1: Percentage of gender and racial/ethnic group representation for (1) executive management, (2) non-executive management, (3) professionals and (4) all other employees	See the <u>Diversity</u> , <u>Equity and Inclusion</u> section of this report, or AIG's <u>EEO-1</u> report.		
ABOUT THIS REPORT					
Appendix A: SASB Indices Appendix B: TCFD Index	Incorporation of Environmental, Social, and Governance Factors in Investment Management & Advisory	FN-AC-410a.1 : Amount of assets under management, by asset class, that employ (1) integration of ESG issues, (2) sustainability themed investing and (3) screening	(1) See AlG's <u>2021 Form 10-K</u> , p. 116		
Appendix C: GRI Index			(2) See the <u>Sustainable Solutions and Innovation</u> section of this report		
Appendix D:			(3) Not applicable		
UN Global Compact Index Cautionary Statement		$\label{eq:FN-AC-410a.2:} Pascription of approach to incorporation of ESG factors in investment and/or wealth management processes and strategies$	See the <u>Sustainable Solutions & Innovation</u> section of this report; see AIG's <u>2021</u> Form 10-K p. 116		
Regarding Forward-Looking Information		FN-AC-410a.3: Description of proxy voting and investee engagement policies and procedures	See AIG's 2022 Proxy Statement		
	Business Ethics	FN-AC-510a.1 : Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice or other related financial industry laws or regulations	AIG is in the process of revisiting this metric's applicability and materiality to the organization. To the extent these disclosures are deemed relevant and applicable to the organization, we will continue to enhance our disclosures in future ESG reports		
		FN-AC-510a.2 : Description of whistleblower policies and procedures. AIG's whistleblower policies and procedures are described in the AIG Code of Conduct.	See AIG's Employee Code of Conduct		